# Terms and Conditions of the Stoves and Boilers Customer Raffle





The Ecoforest stoves and boilers raffle aims to reward an end customer who has purchased an Ecoforest biomass equipment (pellet stoves and boilers, wood stoves and boilers). Participation will be free of charge.

#### 1. Organiser.

The organising company is Biomasa Ecoforestal de Villacañas, S.L. with registered office at Puerto Rico 14, 36204 Vigo (Spain), NIF B27825934 (hereinafter, the "Organiser") and is organising a prize draw (hereinafter, the "Prize Draw") under its responsibility and in accordance with the rules detailed below.

# 2. Acceptance of rules.

By participating in the draw the participant accepts all the rules of the competition and assures that the information provided is true, correct and complete. Ecoforest reserves the right to verify the eligibility of the candidates.

The winner cannot assign or transfer their award to any person or entity. Any expense not specified in these terms and conditions (including, but not limited to, fees or any other costs or charges related to the participation in the Competition and the acceptance and/or enjoyment of the prize) are the solely responsibility of the participants.

# 3. Eligibility

Only end customers who have installed any of the following Ecoforest equipment are eligible to participate:

- Ecoforest pellet stove.
- Ecoforest pellet boiler.
- Ecoforest wood stove.
- Ecoforest wood boiler.

The purchase of the equipment must take place between 1 January 2024 and 31 December 2024. Participants have to provide the a legible copy of the purchase invoice, the serial number of the equipment and a photo of the installation via the raffle website in order to participate.

Ecoforest reserves the ability to restrict or disqualify any entry for violating the rules, or engaging in any illegal or disruptive conduct.

#### 4. Participation

Customers interested in participating should fill in and submit the information through the website <a href="https://ecoforest.com/en/biolotto-ecoforest-2024-contest/">https://ecoforest.com/en/biolotto-ecoforest-2024-contest/</a>



Deadline is the 31st of September 2024 at 20:00:00 CET.

By participating in the competition, participants certify that they have read, understood and agree with this Terms & Conditions. Participation is free and Ecoforest will never charge participants.

#### 5. Draw procedures.

The winner will be chosen by Ecoforest randomly through the Random platform among all those registered in the draw who have purchased Ecoforest equipment from 1 January 2024 to 31 December 2024.

By submitting their personal details, the winner accepts the terms and conditions of the prize draw. In the event that the winner does not accept the prize or the conditions of the prize within 15 days of being notified of the prize, a new draw will be made using the Random platform.

# 6. Amount of the prize.

The winner will receive a flight and a 3-night stay with breakfast for two people in a shared room in a hotel in the Canary Islands or a similar destination. The city of departure must be located within the Schengen area, Ireland or UK.

The trip is subject to availability and may be substituted with an experience of similar value. Winners will be responsible for any other expenses not mentioned here.

# 7. Acceptance of rules.

The winners cannot assign or transfer their award to any person or entity. Any expense not specified in these terms and conditions (including, but not limited to, fees or any other costs or charges related to the participation in the Competition and the acceptance and/or enjoyment of the prize) are the solely responsibility of the participants.

# 8. Recognition.

All Participant authorise Ecoforest to use, reproduce, disseminate, publish and distribute the winners name(s) by any means of communication or media with the aim of promoting the competition.

# 9. Intellectual property of submitted materials.

All Participants will retain the intellectual property rights to videos, photographs, texts and any other material submitted. By entering the Competition all Entrants grant Ecoforest non-exclusive, global, unlimited, royalty-free rights and license to use, reproduce, modify, communicate, display, publicly disseminate and distribute the content he or she content that he



or she has submitted to the Organiser for the purpose of marketing, promotional, informational, informational, educational or awareness-raising activities, by means of print, digital or online media, including the Organiser's websites. The Participants warrant that they have the necessary legal rights to grant this permission to the Organiser.

#### 10. General conditions.

All Participants agree to release the Organization from and against any claims, expenses and liability, including negligence and damages of any kind to persons and property, infringement of trademark, copyright or other intellectual property rights linked to their participation in the Competition and the contents of their submissions. The Spanish courts will have jurisdiction over any dispute arising in relation to these Terms and Conditions or in relation to this Competition.

Any personal information, including, but not limited to, the participant's name, age, address (including postcode), mobile phone number and/or email address will be used solely in connection with this Competition and will not be disclosed to any third party except for the purpose of the Competition.

Management of personal data will take into account the provisions of the Spanish Organic Law 3/2018 (5 December) on Personal Data Protection. The Organizer is not responsible for lost, late, corrupted, mutilated or misdirected submissions or submissions not received in time for judging.

## 8. Early termination of the contest.

The Organizer may abbreviate, modify, suspend, cancel or terminate the Competition without any future obligation, by notifying the Entrants with an announcement in the website XXXX

## 9. Liability for damages.

Ecoforest cannot be held liable for any damage caused to the Entrants or any third parties as a consequence of the competition, including for gross negligence.

#### 10. Contact

If you have any questions about the Contest, Winner names, or Official Terms and Conditions, contact the Organizer: Ecoforest, <a href="marketing@ecoforest.es">marketing@ecoforest.es</a>, Parque Empresarial Porto do Molle, Rúa das Pontes, 25. CP. 36350 Nigrán, Pontevedra.



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